

2025
SYLLABUS
CLUCK UNIVERSITY

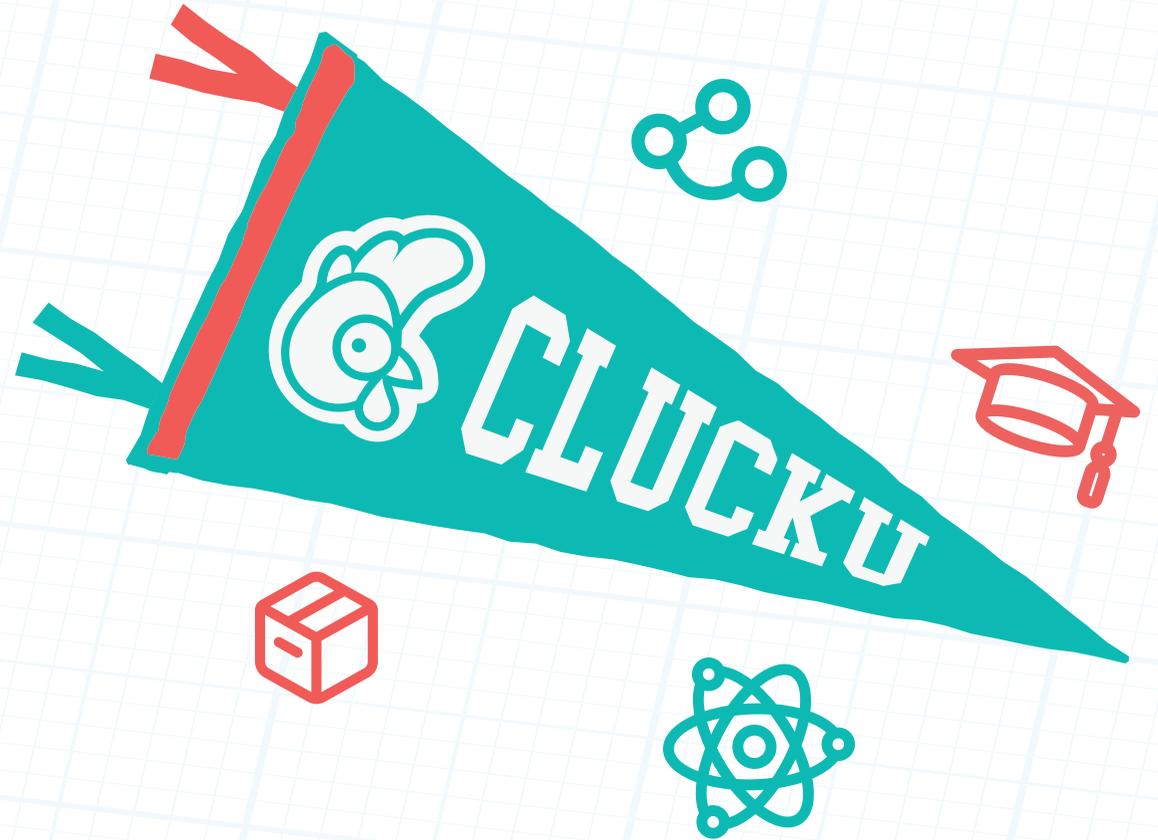


Cluck University

Build smarter automation. Backed by best practice.

Cluck University is Rewst's guided learning platform, designed to help your team move faster with automation—no matter your starting point. From foundational concepts to advanced workflow design patterns, Cluck U has something for every Rewst user.





What you'll find in Cluck U

- **Learning paths** organized by topic and experience level
- **On-demand** and live, instructor-led training across core topics
- **Micro courses** for bite-sized training on PowerShell, Option Generators, and AI
- **Quick start automations** for guided exercises to build automations in Rewst
- **Weekly office hours** and peer support via our #cluck-u Discord channel





Get started

Begin with the Rewst Onboarding courses to set up the platform customized to your unique needs. Then, dive into Automation Basics to get comfortable with the core concepts that power Rewst workflows.

Rewst Onboarding

Set up your Rewst environment. Unlock early wins with prebuilt automations.

Our onboarding courses guide you through configuring and navigating Rewst, setting up your organizations, connecting key integrations, and using prebuilt automations designed for MSPs like you. By the end, you'll have everything set up smoothly to pave the way for future automations.

Courses include:

Integration tutorials

Learn how to integrate your PSA, RMM, Microsoft Cloud, documentation, and licensing tools with Rewst.

Intro to organizations & organization variables

Learn how Rewst's two-tier organization system works and how to store reusable data for use across workflows.

Intro to Crates

Explore what powers Rewst's prebuilt automations and learn how to use them.

Ideal for: *New Rewst customers.*





Automation Basics

Understand how automation works—and where it delivers the most value.

This path lays the groundwork for new automators. You'll explore essential concepts like APIs, JSON, and variables, while learning to recognize real-world opportunities for automation. By the end, you'll know how Rewst fits into your existing workflows and how to speak the language of automation with confidence.

Lessons include:

What is automation?

Spot the best opportunities for automation in your day-to-day workflows.

Automation ROI

Learn how to quantify impact and make the case for automation in your MSP.

Intro to APIs and JSON

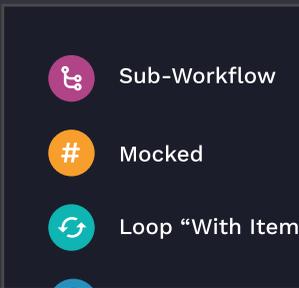
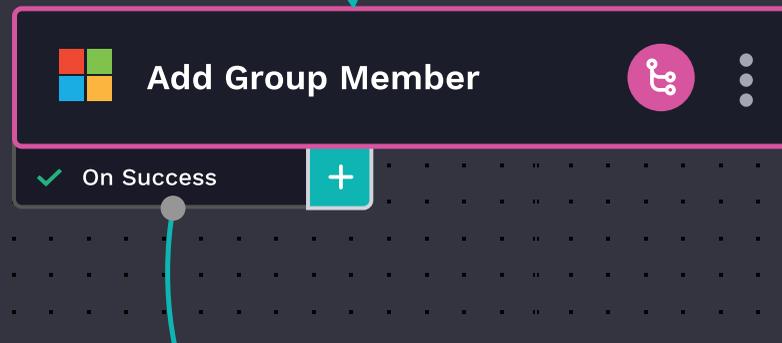
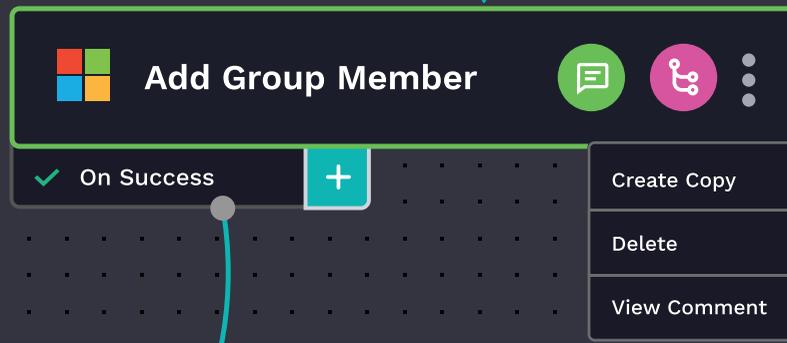
Learn how systems talk to each other—and how to plug into that language.

Variables & Context

Use data dynamically in your workflows to keep things flexible and efficient.

Ideal for: *New Rewst users, non-technical team members, and anyone building foundational literacy.*





Get certified

Our Rewst Foundations and Clean Automation series guide you from beginner to advanced automation builder with hands-on training. Both culminate in certification exams so you can prove what you've learned and share your success—with digital and printable certificates to show off. Start with Rewst Foundations to build and iterate with confidence, then move on to Clean Automation to design scalable, reliable workflows.

Rewst Foundations

Build and iterate on a common MSP use case—updating Microsoft group membership.

These courses walk you through the essentials of building, triggering, and managing workflows in Rewst. You'll learn to use Rewst forms, build Rewst workflows, apply Jinja, and evolve your automation over time. By the end, you'll be ready to take the Rewst Foundations exam and earn your first certificate!

Lessons include:

Building a basic form and workflow

Learn how to create forms in Rewst and use their data in a workflow.

Jinja essentials

Get familiar with Jinja syntax, filters, and list comprehension for use in Rewst.

Workflow design

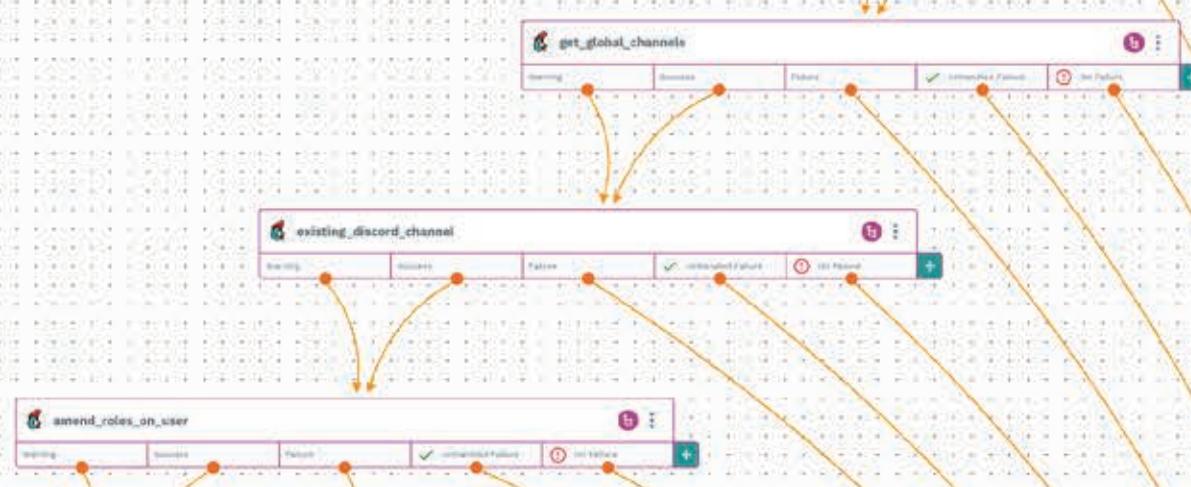
Understand how to plan, structure, and optimize workflow logic.

Error handling

Learn to add error detection and recovery steps to your workflows.

Ideal for: *New Rewst users who are familiar with the concepts from Automation Basics and want hands-on experience building and iterating on automation design.*





Clean Automation

Design automations that scale—and stand up to “clean coding” principles.

Clean Automation introduces patterns for sustainable design and building with best practices in mind. You’ll dive into abstraction, modular architecture, error handling, and advanced Jinja usage. The goal: help you avoid technical debt and build workflows that are flexible, reliable, and easy to maintain. Take the Clean Automation exam after completing the coursework to earn another certificate!

Lessons include:

Advanced automation concepts

Understand the practices that prevent tech debt and support long-term workflow success.

Data types and Jinja

Develop the skills to handle structured data and apply Jinja effectively in your workflows.

Modular automation

Explore how abstraction and modular design make your automations easier to scale, maintain, and reuse.

Avoiding automation anti-patterns

Learn to spot and avoid common automation pitfalls to design for long-term success.

Ideal for: *Experienced builders, automation architects, and anyone scaling automations.*





Learning made for MSPs

Every course in Cluck University is built with MSPs in mind. That means practical walkthroughs and a focus on best practices for automating with Rewst.

Let's Clucking Go!